

GBIC CMS TENDER CLARIFICATION

February 4, 2011

Addendum - I

**Corrections in the various dates in the IVR document of the Complaint Management Software Solution**

Kindly read the dates on the various pages as given below.

Page No	Para./Point No.	Line No.	Dates Given	Correct Date
8	5	2&3	10 <sup>th</sup> December,2010	14 <sup>th</sup> February, 2011
11	19	3	Tuesday the 21 <sup>st</sup> December, 2010	Friday the 4 <sup>th</sup> march, 2011
58,66,67	1	1	01/12/2010	01/02/2011
63,64,69	1	4	01/12/2010	01/02/2011
71	1	8	23/11/2009	01/02/2011

\*\*\*\*\* END\*\*\*\*\*